

## **The Reserve Bank of India - Integrated Ombudsman Scheme - November 12, 2021**

The details of the Principal Nodal Officer of the Company as per Reserve Bank of India's Integrated Ombudsman Scheme dated November 12, 2021 vide circular no. CEPD. PRD. No. S873/13.01.001/2021-22 are given below:

### **Mr. Kamleshkumar Shah – Principal Nodal Officer**

A-507, Level 5 of Building A, 215-Atrium 151,  
Andheri-Kurla Road, Andheri East Mumbai - 400093  
Tel. No. 9327099029  
Email - [kamleshkumar@infinityfincorp.com](mailto:kamleshkumar@infinityfincorp.com)

### **Steps if Grievance not addressed.**

If your complaint/concern is not redressed within a period of 30 days, you can lodge a complaint on RBI CMS portal - <https://cms.rbi.org.in> or reach them on the following e-mail id - [crpc@rbi.org.in](mailto:crpc@rbi.org.in)  
Or send your complaint form to the below mentioned address:

Centralised Receipt and Processing Centre,  
Reserve Bank of India, 4th Floor,  
Sector 17, Chandigarh – 160017.